



News from the Town of Cutler Bay
For Immediate Release

Contact: Rafael G. Casals
Town of Cutler Bay
(305) 234-4262

**Code Compliance Division
Extended Hours and a New Hotline**



CUTLER BAY, FL
January 27, 2016 – The Town of Cutler Bay’s Building & Code Compliance Division has extended its patrolling hours of operation and set up a Code Compliance Hotline. The new schedule is effective on February 1, 2016.

The Town’s Code Compliance Division is responsible for maintaining community appearances and standards, preserving quality of life and to protect and enhance property values through the enforcement of Town Codes and Ordinances. The Code Compliance personnel work closely with the residents and businesses to improve the Town’s appearance and ensure compliance with local ordinances through education in order to gain voluntary compliance.

In an effort to respond more quickly to complaints and violations that occur outside of normal business hours, a Code Compliance Officer has been assigned to early morning patrols. This change allows for the Code Compliance Division to have staff patrolling from 7:00 am to 5:00 pm (Monday thru Friday). Additionally, Code officers will be patrolling the Town during the weekend, (is there a schedule).

The new Code Compliance Hotline allows residents to leave messages about potential code violations on evenings and weekends. Code Compliance personnel will assign the complaints left on the hotline to an Officer by the next business day. Residents that would like to remain anonymous may do so by submitting the complaint information but not leaving their name or contact information. The New Code Compliance Hotline number is (786) 573-5551.

Any complaints made during normal business hours, (8:00 am to 5:00 pm) can be made by phone at (305) 234-4262 or in person at: 10720 Caribbean Blvd., Suite, #110.



“We are constantly striving to improve Town services and meet the needs of the residents. By extending our Code Compliance Patrol hours and weekend assignments, Code Compliance Officers will be more visible and accessible to the community. Additionally, the new hotline will provide residents 24 hour access to report possible violations anonymously. Residents still have access to report possible violations on the Town’s website” stated Town Manager Rafael G. Casals.

As the Town continues to develop and improve, it is with the support of residents and community leaders that help Town staff provide a better quality of life for all our residents.

For more information please contact the Town’s Building & Code Compliance Division at (305) 234-4262 and/or visit the Town’s website at www.cutlerbay-fl.gov.

